

WEB-SITE ACCESSIBILITY STATEMENT

At Dufflet Pastries, we are committed to making our website accessible and inclusive for all users, in alignment with the Accessibility for Ontarians with Disabilities Act (AODA) and the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA standards. Our website is designed to be compatible with assistive technologies and accessible on multiple platforms, ensuring a seamless experience for everyone.

ACCESSIBILITY FEATURES

- **Text Alternatives:** We provide alternative text for images and non-text elements, allowing screen readers to convey visual information.
- **Keyboard Navigation:** All site functions are accessible via keyboard navigation to support those unable to use a mouse.
- **Resizable Text:** Users can adjust text size and layout for ease of readability.
- **High Contrast Options:** We offer clear color contrast throughout the website to support visual accessibility.

NEED ASSISTANCE?

If you encounter any accessibility barriers or need assistance navigating our website, please contact us at humanresources@dufflet.com or call our support team at 416-536-1330.

REPORTING ACCESSIBILITY ISSUES

We continuously strive to improve our website's accessibility. If you notice any issues or have suggestions to enhance accessibility, please reach out to our support team at support@dufflet.com. We welcome your feedback and are committed to addressing accessibility concerns promptly.

Thank you for helping us create a welcoming online experience for all.