

New! Three pick-up locations to choose from



Orders for Pick-up

Update September 15, 2020: New! Three locations now available for pick-ups; how to order for pick-up.

Ordering for Pick-up (updated September 15, 2020)

NEW! Three pickup locations to choose from (please note the different store hours and ordering deadlines for each)



1) Dufflet-Downtown (pickup or delivery)

Address: 787 Queen St. W., Toronto, M6J 1G1

Hours: Tuesday to Saturday 10am-5pm, Sunday 11am-5pm, Monday closed

2) Dufflet-Norseman (pickup only)

Address: 166 Norseman, Etobicoke, M8Z 2R4

Hours: Tuesday to Friday 10am-4pm, Saturday/Sunday/Monday closed

3) Depot-Yonge (pickup only at NDLG)

Order minimum for pickup at this location: \$26.00

Address: 2470 Yonge Street, Toronto, M4P 2H5

Hours: Wednesday and Thursday 4pm-10pm, Friday and Saturday: 12pm-11pm, Sunday 12pm-10pm, Monday and Tuesday closed

HOW TO ORDER: Online via our **Fresh Collection** pages, or via email to retail@dufflet.com, or call during business hours 416-504-2870. All orders must be placed and paid for with **Dufflet-QueenWest**. Please indicate your preferred pickup location when ordering.



ORDERING DEADLINES

| LOCATION | SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | SUNDAY |
|------------------------------|--------------|--------|--------------|--------------|------------|-------------|-------------|-------------|
| QUEEN WEST | Order by 5pm | | PICK UP | PICK UP | | | | |
| NORSEMAN | Order by 5pm | | PICK UP | PICK UP | | | | |
| DEPOT YONGE | Order by 5pm | | PICK UP | | | | | |
| QUEEN WEST | | | Order by 4pm | PICK UP | | | | |
| NORSEMAN | | | Order by 4pm | PICK UP | | | | |
| DEPOT YONGE | | | Order by 4pm | PICK UP | | | | |
| QUEEN WEST | | | | Order by 4pm | PICK UP | PICK UP | PICK UP | PICK UP |
| NORSEMAN | | | | Order by 4pm | PICK UP | PICK UP | | |
| DEPOT YONGE | | | | Order by 4pm | PICK UP | PICK UP | PICK UP | PICK UP |
| LOCATION BUSINESS HOURS | | | | | | | | |
| QUEEN WEST 787 Queen St W | 11am - 5pm | Closed | 10am - 5pm | 10am - 5pm | 10am - 5pm | 10am - 5pm | 10am - 5pm | 11am - 5pm |
| NORSEMAN 166 Norseman | Closed | Closed | 10am - 4pm | 10am - 4pm | 10am - 4pm | 10am - 4pm | Closed | Closed |
| DEPOT YONGE 2470 Yonge | 12pm - 10pm | Closed | Closed | 4pm - 10pm | 4pm - 10pm | 12pm - 11pm | 12pm - 11pm | 12pm - 10pm |

For pick up on Tuesday/Wednesday, order must be in by 5pm Sunday
 For pick up on Thursday, order must be in by 4pm Tuesday
 For pick up on Friday/Saturday/Sunday, order must be in by 4pm Wednesday

Updated: September 9, 2020

ORDERING DEADLINES:

~by 5pm Sunday for Tuesday or Wednesday

~by 4pm Tuesday for Thursday

~by 4pm Wednesday for Friday, Saturday, or Sunday

If you miss the deadline, call Dufflet-QueenWest to see what's available in their display case and freezer that day.

ORDERING PROCEDURES: Add items to Cake Box from our Fresh Collection product pages, and select Pick-Up (or Delivery) and Dufflet-Downtown. Type either PICKUP DOWNTOWN, PICKUP NORSEMAN, or PICKUP DEPOT-YONGE in the Notes section.

Your Cake Box order will be forwarded to retail@dufflet.com for follow-up and confirmation during business hours. If you order after 4pm, your request will be responded to the next business day.

Once processed, you will receive an email from Dufflet-Downtown confirming your order along with the price, and your payment and pick-up (or delivery) options.

PAYMENT: All payments are made via Dufflet-Downtown. We accept major credit cards, cheques and debit cards. We also accept online payments.

OTHER NOTES:

- * Short inscriptions may be written on most cakes at no extra charge.
- * Contact Dufflet-Downtown directly to inquire about custom orders and decorations
- * Mail-Order service is not available.

Covid-19 safety measures: Please practice physical distancing by keeping 2 metres apart from others, limit of 2 persons inside the store at a time. All persons entering our premises shall wear a mask or face covering which covers the nose, mouth and chin.

ALLERGENS: Dufflet products are hand-crafted in an open bakery and placed in pastry boxes, not sealed packages (except for packaged certified Gluten-Free items). The following ingredients are used in our bakery and may be present in any of our products: Peanuts, Tree Nuts, Dairy, Eggs, Soy, Wheat.

Looking for other ways to buy? Search our [Where To Buy page](#) for food shops that normally carry Dufflet products in your neighbourhood.

Looking for delivery? Options using Uber Eats, EJoy City, DoorDash or Skip The Dishes are available depending on where you live. Please read [our blog post here](#) for hours and direct links to these websites.



787 Queen Street West, Email: retail@dufflet.com, Phone: 416-504-2870
New Store Hours: Tuesday-Saturday 10a-5p, Sunday 11a-5p, Monday closed
www.dufflet.com