

New! Three pick-up locations to choose from



## Orders for Pick-up

Update November 13, 2020: New! Three locations now available for pick-ups; how to order for pick-up.

### Ordering for Pick-up (updated November 13, 2020)

**Three pickup locations to choose from (please note the different store hours and ordering deadlines for each)**



#### 1) Dufflet-Downtown (pickup or delivery)

Address: 787 Queen St. W., Toronto, M6J 1G1

Hours: Tuesday to Saturday 10am-5pm, Sunday 11am-5pm, Monday closed

#### 2) Dufflet-Norseman (pickup only)

Address: 166 Norseman, Etobicoke, M8Z 2R4

Hours: Tuesday to Friday 10am-4pm, Saturday/Sunday/Monday closed

#### 3) Depot-Yonge (pickup only at NDLG)

Order minimum for pickup at this location: \$26.00

Address: 2470 Yonge Street, Toronto, M4P 2H5

Hours: Wednesday/Thursday 4pm-10pm, Friday/Saturday/Sunday 1pm-10pm, Monday/Tuesday closed

**HOW TO ORDER:** Online via our **Fresh Collection** pages, or via email to [retail@dufflet.com](mailto:retail@dufflet.com), or call during business hours 416-504-2870. All orders must be placed and paid for with **Dufflet-QueenWest**. Please indicate your preferred pickup location when ordering.



# ORDERING DEADLINES

LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
QUEEN WEST	Order by 5pm	→	PICK UP	PICK UP				
NORSEMAN	Order by 5pm	→	PICK UP	PICK UP				
DEPOT YONGE	Order by 5pm	→	PICK UP					
QUEEN WEST			Order by 4pm	→	PICK UP			
NORSEMAN			Order by 4pm	→	PICK UP			
DEPOT YONGE			Order by 4pm	→	PICK UP			
QUEEN WEST				Order by 4pm	→	PICK UP	PICK UP	PICK UP
NORSEMAN				Order by 4pm	→	PICK UP		
DEPOT YONGE				Order by 4pm	→	PICK UP	PICK UP	PICK UP
LOCATION PICK-UP HOURS								
QUEEN WEST 787 Queen St W	11am - 5pm	Closed	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	11am - 5pm
NORSEMAN 166 Norseman	Closed	Closed	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	Closed	Closed
DEPOT YONGE 2470 Yonge	1pm - 10pm	Closed	Closed	4pm - 10pm	4pm - 10pm	1pm - 10pm	1pm - 10pm	1pm - 10pm
LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY

For pick up on **Tuesday/Wednesday**, order must be in by 5pm Sunday

For pick up on **Thursday**, order must be in by 4pm Tuesday

For pick up on **Friday/Saturday/Sunday**, order must be in by 4pm Wednesday

For all pick-up locations: Order online or contact QUEEN WEST directly by phone, email, or in-person

Hours revised: November 13, 2020

## ORDERING DEADLINES:

~by 5pm Sunday for Tuesday or Wednesday

~by 4pm Tuesday for Thursday

~by 4pm Wednesday for Friday, Saturday, or Sunday

If you miss the deadline, call Dufflet-QueenWest to see what's available in their display case and freezer that day.

**ORDERING PROCEDURES:** Add items to Cake Box from our Fresh Collection product pages, and select Pick-Up (or Delivery) and Dufflet-Downtown. Type either PICKUP DOWNTOWN, PICKUP NORSEMAN, or PICKUP DEPOT-YONGE in the Notes section.

Your Cake Box order will be forwarded to [retail@dufflet.com](mailto:retail@dufflet.com) for follow-up and confirmation during business hours. If you order after 4pm, your request will be responded to the next business day.

Once processed, you will receive an email from Dufflet-Downtown confirming your order along with the price, and your payment and pick-up (or delivery) options.

**PAYMENT:** All payments are made via Dufflet-Downtown. We accept major credit cards, cheques and debit cards. We also accept online payments.

## OTHER NOTES:

- \* Short inscriptions may be written on most cakes at no extra charge.
- \* Contact Dufflet-Downtown directly to inquire about custom orders and decorations
- \* Mail-Order service is not available.

**Covid-19 safety measures:** Please practice physical distancing by keeping 2 metres apart from others, limit of 2 persons inside the store at a time. All persons entering our premises shall wear a mask or face covering which covers the nose, mouth and chin.

**ALLERGENS:** Dufflet products are hand-crafted in an open bakery and placed in pastry boxes, not sealed packages (except for packaged certified Gluten-Free items). The following ingredients are used in our bakery and may be present in any of our products: Peanuts, Tree Nuts, Dairy, Eggs, Soy, Wheat.

**Looking for other ways to buy?** Search our [Where To Buy page](#) for food shops that normally carry Dufflet products in your neighbourhood.

**Looking for delivery?** Options using Uber Eats, EJoy City, DoorDash or Skip The Dishes are available depending on where you live. Please read [our blog post here](#) for hours and direct links to these websites.



787 Queen Street West, Email: [retail@dufflet.com](mailto:retail@dufflet.com), Phone: 416-504-2870  
Store Hours: Tuesday-Saturday 10a-5p, Sunday 11a-5p, Monday closed  
[www.dufflet.com](http://www.dufflet.com)