



Orders for Pick-up

Update January 23, 2021: New hours! Three locations now available for pick-ups; how to order for pick-up.

Ordering for Pick-up (updated January 23, 2021)

Three pickup locations to choose from

Please note the different store hours and ordering deadlines for each.



1) Dufflet-Downtown (pickup or delivery)

Address: 787 Queen St. W., Toronto, M6J 1G1

Hours: Tuesday to Saturday 10am-5pm, Sunday 11am-5pm, Monday closed

2) Dufflet-Norseman (pickup only)

Address: 166 Norseman, Etobicoke, M8Z 2R4

Hours: Tuesday to Friday 10am-4pm, Saturday/Sunday/Monday closed

3) Depot-Yonge (pickup only at NDLG)

Order minimum for pickup at this location: \$26.00

Address: 2470 Yonge Street, Toronto, M4P 2H5

Hours: Wednesday/Thursday 6pm-10pm, Friday/Saturday/Sunday 1pm-10pm, Monday/Tuesday closed

HOW TO ORDER: Online via our **Fresh Collection** pages, or via email to retail@dufflet.com, or call during business hours 416-504-2870. All orders must be placed and paid for with **Dufflet-QueenWest**.

Please indicate your preferred pickup location when ordering.



ORDERING DEADLINES

LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
QUEEN WEST	Order by 5pm		PICK UP	PICK UP				
NORSEMAN	Order by 5pm		PICK UP	PICK UP				
DEPOT YONGE	Order by 5pm		PICK UP	PICK UP				
QUEEN WEST			Order by 4pm	PICK UP				
NORSEMAN			Order by 4pm	PICK UP				
DEPOT YONGE			Order by 4pm	PICK UP				
QUEEN WEST				Order by 4pm	PICK UP	PICK UP	PICK UP	
NORSEMAN				Order by 4pm	PICK UP	PICK UP		
DEPOT YONGE				Order by 4pm	PICK UP	PICK UP	PICK UP	PICK UP
LOCATION PICK-UP HOURS								
QUEEN WEST 787 Queen St W	11am - 5pm	Closed	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	11am - 5pm
NORSEMAN 166 Norseman	Closed	Closed	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	Closed	Closed
DEPOT YONGE 2470 Yonge	1pm - 10pm	Closed	Closed	6pm - 10pm	6pm - 10pm	1pm - 10pm	1pm - 10pm	1pm - 10pm
LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY

For pick up on Tuesday/Wednesday, order must be in by 5pm Sunday

For pick up on Thursday, order must be in by 4pm Tuesday

For pick up on Friday/Saturday/Sunday, order must be in by 4pm Wednesday

For all pick-up locations: Order online or contact QUEEN WEST directly by phone, email, or in-person

Hours revised: January 23, 2021

ORDERING DEADLINES:

~by 5pm Sunday for Tuesday or Wednesday

~by 4pm Tuesday for Thursday

~by 4pm Wednesday for Friday, Saturday, or Sunday

If you miss the deadline, call Dufflet-QueenWest to see what's available in their display case and freezer that day.

ORDERING PROCEDURES: Add items to Cake Box from our Fresh Collection product pages, and select Pick-Up (or Delivery) and Dufflet-Downtown. Type either PICKUP DOWNTOWN, PICKUP NORSEMAN, or PICKUP DEPOT-YONGE in the Notes section.

Your Cake Box order will be forwarded to retail@dufflet.com for follow-up and confirmation during business hours. If you order after 4pm, your request will be responded to the next business day.

Once processed, you will receive an email from Dufflet-Downtown confirming your order along with the price, and your payment and pick-up (or delivery) options.

PAYMENT: All payments are made via Dufflet-Downtown. We accept major credit cards, cheques and debit cards. We also accept online payments.

OTHER NOTES:

- * Short inscriptions may be written on most cakes at no extra charge.
- * Contact Dufflet-Downtown directly to inquire about custom orders and decorations
- * Mail-Order service is not available.

Covid-19 safety measures: Please practice physical distancing by keeping 2 metres apart from others, limit of 2 persons inside the store at a time. All persons entering our premises shall wear a mask or face covering which covers the nose, mouth and chin.

ALLERGENS: Dufflet products are hand-crafted in an open bakery and placed in pastry boxes, not sealed packages (except for packaged certified Gluten-Free items). The following ingredients are used in our bakery and may be present in any of our products: Peanuts, Tree Nuts, Dairy, Eggs, Soy, Wheat.

Looking for other ways to buy? Search our [Where To Buy page](#) for food shops that normally carry Dufflet products in your neighbourhood.

Looking for delivery? Options using Uber Eats, EJoy City, DoorDash or Skip The Dishes are available depending on where you live. Please read [our blog post here](#) for hours and direct links to these websites.



787 Queen Street West, Email: retail@dufflet.com, Phone: 416-504-2870
Store Hours: Tuesday-Saturday 10a-5p, Sunday 11a-5p, Monday closed
www.dufflet.com