

**How To Order For Delivery:** Updated **January 23, 2021**

**DUFFLET RETAIL STORE HOURS**

Monday: Closed

Tuesday to Saturday: 10am to 5pm

Sunday: 11am to 5pm

Orders must be placed and paid at our 787 Queen West retail store either by email to retail@dufflet.com or call 416-504-2870. The Norseman or Depot-Yonge locations are for pick ups only AFTER you have ordered with Queen West. Place orders with Queen West by phone, email, or using our online Cake Box under Fresh Collection.



**ORDERING DEADLINES**

LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
QUEEN WEST	Order by 5pm	→	PICK UP	PICK UP				
NORSEMAN	Order by 5pm	→	PICK UP	PICK UP				
DEPOT YONGE	Order by 5pm	→	PICK UP	PICK UP				
QUEEN WEST			Order by 4pm	→	PICK UP			
NORSEMAN			Order by 4pm	→	PICK UP			
DEPOT YONGE			Order by 4pm	→	PICK UP			
QUEEN WEST				Order by 4pm	→	PICK UP	PICK UP	PICK UP
NORSEMAN				Order by 4pm	→	PICK UP	PICK UP	PICK UP
DEPOT YONGE				Order by 4pm	→	PICK UP	PICK UP	PICK UP
LOCATION PICK-UP HOURS								
QUEEN WEST 787 Queen St W	11am - 5pm	Closed	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	10am - 5pm	11am - 5pm
NORSEMAN 166 Norseman	Closed	Closed	10am - 4pm	10am - 4pm	10am - 4pm	10am - 4pm	Closed	Closed
DEPOT YONGE 2470 Yonge	1pm - 10pm	Closed	Closed	6pm - 10pm	6pm - 10pm	1pm - 10pm	1pm - 10pm	1pm - 10pm
LOCATION	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY

For pick up on Tuesday/Wednesday, order must be in by 5pm Sunday

For pick up on Thursday, order must be in by 4pm Tuesday

For pick up on Friday/Saturday/Sunday, order must be in by 4pm Wednesday

For all pick-up locations: Order online or contact QUEEN WEST directly by phone, email, or in-person

Hours revised: January 23, 2021

**ORDERING DEADLINES:**

- ~by 5pm Sunday for Tuesday or Wednesday
- ~by 4pm Tuesday for Thursday
- ~by 4pm Wednesday for Friday, Saturday, or Sunday

**OPTIONS FOR DELIVERY (subject to change):**

\* Courier or Taxi delivery can be arranged from **Dufflet Queen West**, Tuesday to Saturday.

\* **Ejoy City** for across the GTA (Downtown, Etobicoke, Mississauga, North York, Beaches, Scarborough). \*Please scroll to the bottom of this page for more details\* Link: <https://www.ejoycity.ca/fantasycakes/shop?id=111&owner=yes&color=d4d235>

\* **Uber Eats** to Etobicoke, use Dufflet Uptown link: [https://www.ubereats.com/ca/toronto/food-delivery/dufflet-uptown/IZbVseyGQsGXBYN\\_Sc\\_bsQ](https://www.ubereats.com/ca/toronto/food-delivery/dufflet-uptown/IZbVseyGQsGXBYN_Sc_bsQ)

\* **Uber Eats** to Downtown, use Dufflet Downtown link: [https://www.ubereats.com/ca/toronto/food-delivery/dufflet-downtown/oM2miShjRO-Mca-phy\\_ksg](https://www.ubereats.com/ca/toronto/food-delivery/dufflet-downtown/oM2miShjRO-Mca-phy_ksg)

\* **DoorDash** to Etobicoke, use the Dufflet Pastries link: <https://www.doordash.com/store/dufflet-pastries-toronto-1029616/1539069/en-US/?preview=1>

\* **Skip The Dishes** to Etobicoke, use the Dufflet Pastries link: <https://www.skipthedishes.com/dufflet-pastries>

\* **Skip The Dishes** to Downtown, use the Dufflet Pastries link:

<https://www.skipthedishes.com/dufflet-pastries-queen-street-west>

**Details from the Ejoy City website for delivery:**

Dufflet has partnered with EJOY CITY for cake deliveries **across Toronto**. Please click on the link at the bottom of this page to be taken to their shopping cart and a list of Dufflet products available for delivery.

**DUFFLET DELIVERY PROCEDURES WITH EJOY CITY:**

Orders must be placed at least 48 hours in advance, Monday to Friday.

The cut off for placing orders is 4:00 pm weekdays.

Orders and deliveries are not available on weekends or holidays.

**MINIMUM ORDERING DEADLINES WITH EJOY CITY:**

4pm Monday, for delivery on Wednesday

4pm Tuesday, for delivery on Thursday

4pm Wednesday, for delivery on Friday

4pm Thursday, for delivery on Monday

4pm Friday, for delivery on Tuesday

Saturday & Sunday, for delivery on Wednesday

**DELIVERY INFORMATION WITH EJOY CITY:**

Monday to Friday estimated delivery time slots:

Downtown, Etobicoke, Mississauga: 10:30 am to 2:30 pm, or 12pm to 4pm

North York: 1pm to 5 pm

Beaches, Scarborough: 1pm to 5pm

EJOY drivers will do their best to deliver within the times above. If the delivery must be completed before a certain time, please email [info@ejoycity.ca](mailto:info@ejoycity.ca) before you place the order for confirmation. There will be an additional fee for this service. Please note that occasional delays may be unavoidable due to weather, traffic conditions, etc.

**CANCELLATION POLICY WITH EJOY CITY:**

If you cancel your order immediately after purchase, the service fee will not be refunded.

Cancellations must be received for all orders before 4pm on the day the cake was ordered via email to [info@ejoycity.ca](mailto:info@ejoycity.ca)

**CAKE MESSAGE WITH EJOY CITY:**

A short message can be written on the cake up to 3 to 5 words. If the message does not fit on the cake, we will do our best to shorten the message.

**RECEIVING DESSERTS WITH EJOY CITY:**

If you are not home, please make sure that someone (like a concierge or neighbour) can receive your delivery for you. If the EJOY courier is unable to leave the products with a person, then products will be left at the front door. We are not responsible for the products that are left unattended.

**[\\* CLICK HERE FOR DELIVERY ORDERS VIA EJOY CITY \\*](#)**

***ALLERGENS:*** Dufflet products are hand-crafted in an open bakery and placed in pastry boxes, not sealed packages (except for packaged certified Gluten-Free items). The following ingredients are used in our bakery and may be present in any of our products: Peanuts, Tree Nuts, Dairy, Eggs, Soy, Wheat.